



Hearing Services and the National Disability Insurance Scheme from 1 July 2020

The Hearing Services Program (HSP) and the National Disability Insurance Scheme (NDIS) work alongside each other to support Australians with hearing loss.

The HSP offers a range of fully and partially subsidised hearing devices and services, including hearing assessments and device fittings, to eligible Australians. You can be a client of the HSP and an NDIS participant, although the services you receive from each program may be different.

Hearing services arrangements from 1 July 2020

NDIS participants who are eligible for the Hearing Services Program

NDIS participants who have access to the HSP will continue to receive hearing services through the HSP. In general, if you are an NDIS participant and meet the eligibility requirements for the HSP, you will not be able to receive HSP equivalent services through the NDIS. However, you may be able to access additional supports not provided by the HSP through the NDIS, such as complementary technology and other services.

[Check your eligibility](#) for the HSP.

If you have questions about the way your hearing services and hearing supports are being managed or what additional supports may be available to you, you should discuss these with your NDIS planner. More information is available on the [NDIS website](#).

NDIS participants who are not eligible for the HSP

If you are an NDIS participant who is currently receiving services through the HSP but you do not meet the eligibility criteria for the HSP, you will continue to receive services through the HSP until your HSP eligibility expires. Your HSP eligibility will expire when your current Voucher expires, or you have HSP equivalent hearing services included in your NDIS plan. Once those services are included in your plan, you will need to access all your hearing services through an NDIS provider.

[Check your eligibility](#) for the HSP.

If you have questions about the way your hearing services and hearing supports are being managed or what additional supports may be available to you, you should discuss these with your NDIS planner. More information is available on the [NDIS website](#).