# Schedule of Service Items and Fees

The Schedule of Service Items and Fees (the schedule) was redeveloped after the Thematic Review in 2019 of the program’s legislation. As a result the program standards, service requirements, conditions for claiming, evidence requirements and other documentation have now been consolidated into the schedule.

The aim of the consolidation was to:

* Ensure clarity of the program requirements for service delivery
* Review and incorporate the Hearing Rehabilitation Outcomes (HROs) into the updated Schedule of Service Items and Fees with the intention to cease the HROs as a standalone document
* Reduce the range of program documentation

The schedule consists of the service requirements and evidence, the Schedule of Fees, and program standards.

The **Schedule of Service Items and Fees 2021-22** is effective **1 July 2021** on the Federal Register of Legislation. Please access the schedule here: <https://www.legislation.gov.au/Details/F2021N00112>.

The PDF and Word Document version of this has been made accessible for you to download.

The [Schedule of Fees](http://www.hearingservices.gov.au/wps/portal/hso/site/about/legislation/contracts/schedule_fees_2021-22/) webpage has been maintained to allow providers to enable easier access.

## Transition

## There will be a six-month transition period from 1 July 2021 until 31 December 2021 in order to support implementation of the changes.

## Feedback

Stakeholders are encouraged to provide feedback on the Schedule of Service Items and Fees via the [Online Feedback Form](https://consultations.health.gov.au/rpgd-hearing/changequestions/).