



# Privacy and your personal information

The Department of Health is committed to protecting your privacy in accordance with the [Privacy Commissioner's Guidelines for Federal and ACT Government Websites](#).

## Australian Privacy Principle 5 Notification

The Department of Health is collecting this personal information about you to determine eligibility for and administer the Hearing Services Program. The Department of Health can be contacted by telephone on (02) 6289 1555 or freecall 1800 020 103 or by using the online enquiries form at [www.health.gov.au](http://www.health.gov.au).

If you do not provide this information, the Department will not be able to provide you with hearing services under the program.

The Department may disclose your personal information to, and receive personal information about you from, the Departments of Human Services, Veterans' Affairs, Social Services, Defence, Employment and the National Disability Insurance Agency. The Department may also disclose your personal information to, and receive personal information about you from, your hearing services provider and medical practitioner for the purpose of administration and clinical delivery.

The Department has an APP privacy policy which you can read at [APP privacy policy](#). You can obtain a copy of the APP privacy policy by contacting the Department using the contact details set out above. The APP privacy policy contains information about

how you may access the personal information the Department holds about you and how you can seek correction of it and

how you may complain about a breach of the Australian Privacy Principles

The Department is unlikely to disclose your personal information to overseas recipients.

A link is available to view the [Departments privacy and security information](#).