



Australian Government
Department of Health

Australian Government
Hearing Services Program

Key Messages

Message One

All COVID-19 special arrangements for the provision of hearing services apply until further notice.

Message Two

The program will continue to review its requirements to support you during and after COVID-19.

For further information

Visit our website at
www.hearingservices.gov.au

or

email us at

hearing@health.gov.au

Phone: 1800 500 726

Contracted Service Provider Notice

Hearing Services Arrangements during COVID-19

(CSPN – 2020/08)

As the COVID-19 situation continues to evolve, the Hearing Services Program (the program)'s priority is to manage the impact of COVID-19 on the delivery of hearing services through the program.

Therefore, all COVID-19 special arrangements for the provision of hearing services to program clients, as specified in the [COVID-19 Provider Factsheet](#), apply until further notice. This now also includes the streamlined requirements for the renewal of maintenance agreements.

The Department will continue to review program requirements, including whether any arrangements implemented in response to COVID-19 remain in place permanently.

Further Information

The program encourages you to stay up-to-date with the latest advice on COVID-19, including current program requirements for service delivery through the [COVID-19 Provider Factsheet](#).

Any enquiries regarding hearing services arrangements during COVID-19 can be emailed to hearing@health.gov.au.

31 July 2020