

Key Messages

Message One

AUSkey retires **27 March 2020**.

Message Two

You must have a myGovID by 28 March or you will not be able to use the portal.

Message Three

Please ensure you are familiar with the information on **myGovID** and **RAM** at <https://www.mygovid.gov.au/>

For further information:

visit our website at

www.hearingservices.gov.au

or email us at

ohs.it@health.gov.au

Phone: 1800 500 726



Australian Government
Department of Health

Australian Government
Hearing Services Program

Contracted Service Provider Notice

myGovID

(CSPN – 2020/03)

myGovID

As previously advised in [CSPN 2019/18](#) 'AUSkey to myGovID transition' the way providers access the Hearing Services Online (HSO) portal is changing.

Please be aware that AUSkey retires **27 March 2020**. From this point you will no longer be able to use your AUSkey to login to the Hearing Services Online portal.

If you have not already begun the myGovID process, please do so now to ensure you are ready to use our portal from 28 March 2020.

Please see our web content relating to this change here: [Transition to myGovID](#)

More information is available at <https://www.mygovid.gov.au/>

If you have questions or concerns on any of the above, please contact us directly on **1800 500 726** or at hearing@health.gov.au

20 January 2020