

## Key Messages

### Message One

Consultation paper released – focused on improving hearing services.

### Message Two

Submissions close 4 December 2020

### Message Two

The Paper is a part of the Review of the Hearing Services Program

### For further information

Visit our website at  
[www.hearingservices.gov.au](http://www.hearingservices.gov.au)  
or

email us at

[hearing@health.gov.au](mailto:hearing@health.gov.au)

Phone: 1800 500 726

1800 500 726



Australian Government  
Department of Health

Australian Government  
Hearing Services Program

## Contracted Service Provider Notice

### Hearing Services Program Review Consultation Paper

**(CSPN – 2020/15)**

The Review into the Hearing Services Program announced by the Hon Mark Coulton, Minister for Regional Health, Regional Communications and Local Government in August 2020 is underway, led by an Independent Panel headed by Professor Mike Woods as Chair, and Dr Zena Burgess.

The Review is focused on identifying opportunities to modernise the Program and ensure it has balanced representation from across the sector.

The Taskforce Review Panel would like hear from you to assist in improving hearing services for the benefit of all Australians.

Key areas for consideration when preparing submissions

- Does the program deliver services aligned with clinical need and contemporary service delivery?
- How the Voucher component and device maintenance payment system compare with advances in the manufacturing sector and product offerings
- How technology is changing the provision of services through the program
- How program services are currently delivered and whether access can be enhanced for vulnerable Australians and in thin markets, such as regional, rural and remote areas.

### Consultation Paper – Calling for submissions

Released on Friday 30 October 2020, The Hearing Services Program Review Consultation Paper aims to prompt discussion around key areas that could inform the Program's modernisation. The Paper can be found [here](#).

Submissions can be lodged via the [link](#) or by emailing [hearing-review@health.gov.au](mailto:hearing-review@health.gov.au).

30 October 2020