



Australian Government
Department of Health

Australian Government
Hearing Services Program

Key Messages

Message One

The updated Schedule of Fees 2019-20 takes effect from 1 July 2019

Message Two

The 2019-2020 Schedule of Fees and manual payment items will be available on the Departments website and the HSO Portal from 1 July 2019

Message Three

Pricing in the 2019-20 Schedule of Fees and manual payment Items will remain fixed for this financial year. Any changes resulting from the new Hearing Services Program legislation will affect pricing from 2020-21 onwards

For further information

Visit our website at

www.hearingservices.gov.au

or email us at

hearing@health.gov.au

Phone: 1800 500 726

Contracted Service Provider Notice

Updated Schedule of Fees 2019-20

(CSPN – 2019/04)

This CSPN is to notify service providers of amendments to the Schedule of Fees and Manual Payment Items to take effect from 1 July 2019.

These amendments reflect annual adjustments in line with consumer price indexation and wage cost indexation.

The new Schedule of Fees and Manual Payment Items 2019-20 is available online through the Hearing Services website and the Hearing Services Online Portal under the Publications accordion of the landing page.

Where services span across the two financial years, please refer to transitional arrangements on page 1 of the attached [Schedule of Fees 2019-20](#).

Client Maintenance Co-contributions

The client contribution to annual device maintenance will increase from \$45.68 to \$46.25. Cash transactions for annual device maintenance should be rounded to the nearest five cents - \$46.25. All other service items not liable for GST will also be rounded to the nearest five cents.

Impact of New Program Legislation

New Hearing Services Program legislation is set to take effect from 1 October 2019. While there is likely to be amendments to the services and/or fees structure, to reduce business impact, the amounts specified in the 2019-20 Schedule of Fees will be retained for the full financial year.

If you have any queries concerning the new Schedule of Fees and Manual Payment Items, please send an email to hearing@health.gov.au

13 May 2019