



## Monthly Program Statistics 2020-2021

This webpage contains monthly statistics for the 2020-2021 financial year. Effective as of 4 July 2021.

### Number of Vouchers Issued by Month

#### New Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	156	3,897	50	2,678	986	299	1,940	1,128	11,134
Aug	148	3,587	48	2,660	1,067	352	1,118	1,214	10,194
Sep	178	3,818	38	2,730	1,130	314	1,275	1,100	10,583
Oct	154	3,658	64	2,692	1,061	315	1,874	1,192	11,010
Nov	156	3,662	66	2,640	846	271	2,643	1,083	11,367
Dec	120	2,653	30	1,875	683	192	1,981	738	8,272
Jan	93	2,998	55	2,224	763	287	2,183	1,003	9,606
Feb	136	3,872	46	2,748	921	321	2,615	888	11,547
Mar	169	4,320	53	3,168	1,177	400	3,169	1,303	13,759
Apr	137	3,585	41	2,463	896	334	2,751	1,054	11,261
May	161	3,976	47	2,736	1,055	334	2,916	1,155	12,380
Jun	135	3,652	35	2,750	976	376	2,365	1,028	11,317
<b>Total</b>	<b>1,743</b>	<b>43,674</b>	<b>573</b>	<b>31,370</b>	<b>11,559</b>	<b>3,795</b>	<b>26,827</b>	<b>12,889</b>	<b>132,430</b>

Source: HSO Production data (2021)

#### Return Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	279	7,569	74	5,146	2,081	788	5,700	1,961	23,598
Aug	238	6,998	74	4,991	1,891	728	5,085	1,938	21,943
Sep	266	6,804	68	5,112	1,900	809	4,549	1,956	21,464
Oct	185	5,886	72	4,362	1,773	647	5,148	2,093	20,166
Nov	213	6,130	60	4,624	1,995	707	5,486	2,059	21,274
Dec	129	4,492	55	3,404	1,317	469	3,806	1,434	15,106
Jan	169	5,114	57	3,772	1,640	588	4,110	1,567	17,017
Feb	234	5,854	61	4,405	1,662	643	4,928	1,511	19,298
Mar	235	6,679	50	4,930	1,837	722	5,254	1,878	21,585
Apr	181	5,488	46	4,242	1,396	566	4,501	1,594	18,014
May	277	8,107	62	5,867	2,975	714	6,148	2,848	26,998
Jun	280	7,041	55	6,088	2,046	641	5,600	2,110	23,861
<b>Total</b>	<b>2,686</b>	<b>76,162</b>	<b>734</b>	<b>56,943</b>	<b>22,513</b>	<b>8,022</b>	<b>60,315</b>	<b>22,949</b>	<b>250,324</b>

Source: HSO Production data (2021)

## Number of Clients Serviced by Month

### Client Serviced

Month	Total
Jul	109,434
Aug	115,349
Sep	107,681
Oct	106,858
Nov	108,367
Dec	93,777
Jan	84,636
Feb	98,356
Mar	117,595
Apr	106,392
May	101,863
Jun	117,004

Source: HSO Production data (2021)

**Note:** This table counts only one service per client per month, but a single client may have services over multiple months.

## Devices fitted by Month by State

### Number of devices fitted

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	357	11,029	146	8,095	3,182	1,003	7,910	3,229	34,951
Aug	342	12,151	152	8,409	3,349	1,159	7,998	3,230	36,790
Sep	440	12,073	131	8,633	3,555	1,130	5,725	3,302	34,989
Oct	349	11,307	141	8,735	3,153	1,028	5,980	3,458	34,151
Nov	393	11,559	167	8,687	3,103	1,101	6,865	3,162	35,037
Dec	356	9,512	111	7,309	3,081	944	7,227	2,671	31,211
Jan	292	9,067	145	7,215	2,680	837	7,012	2,912	30,160
Feb	346	9,808	138	7,549	2,662	935	7,483	2,430	31,351
Mar	381	11,988	134	9,811	3,377	1,154	9,132	3,475	39,452
Apr	356	11,427	116	8,887	3,321	1,144	8,742	3,431	37,424
May	387	11,646	88	7,941	2,995	1,138	8,525	3,276	35,996
Jun	504	14,513	144	10,639	3,665	1,347	10,040	3,552	44,404
<b>Total</b>	<b>4,503</b>	<b>136,080</b>	<b>1,613</b>	<b>101,910</b>	<b>38,123</b>	<b>12,920</b>	<b>92,639</b>	<b>38,128</b>	<b>425,916</b>

Source: HSO Production data (2021)