



**Australian Government**

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**Department of Health**

# **Australian Government Hearing Services Program**

## **Schedule of Fees**

**For the period of 01 July 2021 to 30 June 2022**

# Schedule of Fees 2021-2022

## Annual indexation of fees

Under the Australian Government Hearing Services Program, the GST exclusive amount for service items will be adjusted on the 1<sup>st</sup> day of each financial year, in accordance with the following indexes

- The Wage Cost Index 1 for the majority of items, this being a weighted average of estimated movements in wage costs and underlying inflation, and
- The Consumer Price Index for client maintenance contributions.

The resultant GST amount will be rounded to the nearest cent.

## Device pricing

The device prices payable are those specified in the Schedule of Fees current at the Date of Fitting.

## Non-standard device prices

Please refer to the Fully Subsidised Schedule of Devices for individual device pricing. The device prices can be found under the publications accordion when you are logged into the Hearing Services Online Portal.

## Dispensing fee for behind-the-ear (BTE) hearing aids fitted

For item numbers 630, 631, 640, 641, 650, 651, 660, 661, 760, 761, 770, 771, 820, 821, 830, 831, 840, 850 and 960, an additional dispensing fee is paid for behind-the-ear hearing devices as listed in the Schedule of Fees.

## Payments from Clients

### Annual Hearing Aid Maintenance Co-payment

The client can be charged the specified Maintenance Co-payment listed in the Schedule of Fees in accordance with the Device Supply Requirements.

This GST amount is not recorded on the claim for payment form but must be declared in your Quarterly BAS Statement for each client who makes a payment within this period. This co-payment is GST inclusive and is payable by the client in relation to fitting and maintenance items.

### Replacement Fee

Where the hearing device replacement fee is not covered by items 555 or 888, the client can be charged the specified Replacement Fee listed in the Schedule of Fees.

## Claiming services

Providers are responsible in ensuring the client has a current voucher prior to services being provided through the program. All services must fall within the voucher issue and expiry date of the voucher current at the time of the date of service. Claims for services must be submitted within 12 months of the date of service.

## Issues

[Schedule of Service Items and Fees](#) have incorrectly listed **Non-standard (NS) devices** for Category 3. Please note that this is an error that we will rectify. This issue has been corrected in this document.

The Schedule of Service Items and Fees incorrectly listed the GST Liable amount for **Claim Items 711 and 722**, resulting in a \$0.02 discrepancy in the financial impact for Service Providers. This is an error that was raised through stakeholder feedback, and we will rectify this in the next release of the Schedule of Service Items and Fees.

If you have any feedback on the Schedule of Service Items and Fees 2021-22, please submit your feedback via the [Online Feedback Form](#).

# Hearing Services Program - Schedule of Fees 2021-2022

All services provided must be within the voucher issue and expiry date.

Item	Service Description	Benefit Excluding GST (Rounded)	GST Liabile	GST	Total Benefit Inclusive of GST (Rounded to the nearest 5 cents)
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## Assessment

600	First Assessment	\$145.48	\$0.00	\$0.00	\$145.50
610	Audiological case management	\$46.15	\$0.00	\$0.00	\$46.15
800	Reassessment	\$145.48	\$0.00	\$0.00	\$145.50
810	Audiological case management	\$46.15	\$0.00	\$0.00	\$46.15

## Fitting

The date of service for these item must be at least 1 week after the date of fitting.

630	Initial fitting, rehabilitation and maintenance- Monaural	\$464.25	\$9.81	\$0.98	\$465.25
635	Initial fitting, rehabilitation and maintenance - Alternative Listening Device (ALD) with B&M	\$208.97	\$9.81	\$0.98	\$209.95
640	Initial fitting, rehabilitation and maintenance- Binaural	\$580.82	\$19.61	\$1.96	\$582.80
650	Initial fitting and rehabilitation - Monaural	\$451.51	\$0.00	\$0.00	\$451.50
655	Initial fitting and rehabilitation - ALD	\$190.47	\$0.00	\$0.00	\$190.45
660	Initial fitting and rehabilitation - Binaural	\$541.59	\$0.00	\$0.00	\$541.60
760	Subsequent initial fitting, rehabilitation and maintenance	\$118.89	\$9.81	\$0.98	\$119.85
770	Subsequent initial fitting and rehabilitation	\$85.53	\$0.00	\$0.00	\$85.55
820	Refitting and rehabilitation - Monaural	\$388.02	\$0.00	\$0.00	\$388.00
825	Refitting and rehabilitation - ALD	\$134.01	\$0.00	\$0.00	\$134.00
830	Refitting and rehabilitation - Binaural	\$385.65	\$0.00	\$0.00	\$385.65

## Hearing Device Prices

Category 1 (high powered BTE) + \$27.70 per device	\$493.17	\$0.00	\$0.00	\$493.15
Category 2 (BTE) + \$27.70 per device	\$466.53	\$0.00	\$0.00	\$466.55
Category 3 (ITC, CIC, ITE)	\$428.41	\$0.00	\$0.00	\$428.40
BTE Additional Dispensing Fee	\$27.70	\$0.00	\$0.00	\$27.70

**Note:** Where a client transfers away from you, then transfer back to you, an item 711 / 722 should not be claimed if a current 700 / 710 is still active.

## Hearing Services Program - Schedule of Fees 2021-2022

Item	Service Description	Benefit Excluding GST (Rounded)	GST Liable	GST	Total Benefit Inclusive of GST (Rounded to the nearest 5 cents)
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### Maintenance (client co-payment \$47.70)

<b>700</b>	Maintenance and battery supply - Monaural	\$99.33	\$49.67	\$4.97	<b>\$104.30</b>
<b>710</b>	Maintenance and battery supply - Binaural	\$198.66	\$99.33	\$9.93	<b>\$208.60</b>
<b>711</b>	Relocated maintenance and battery supply - Monaural	\$70.29	\$57.87	\$5.79	<b>\$76.10</b>
<b>722</b>	Relocated maintenance and battery supply - Binaural	\$95.12	\$70.29	\$7.03	<b>\$102.15</b>
<b>777</b>	Payment of client contribution for maintenance/batteries DVA eligible clients	\$45.45	\$22.73	\$2.27	<b>\$47.70</b>
<b>790</b>	Maintenance and battery supply - Monaural (Private)	\$99.33	\$49.67	\$4.97	<b>\$104.30</b>
<b>791</b>	Maintenance and battery supply - Binaural (Private)	\$198.66	\$99.33	\$9.93	<b>\$208.60</b>

**Note:** Where a client transfers away from you, then transfer back to you, an item 711 / 722 should not be claimed if a current 700 / 710 is still active. You are entitled to claim an item 700 / 710 once the current maintenance expires.

### Replacements (replacement fee \$42.65)

The date of service for the item 840, 850 must match the date of fitting, these items don't require a follow-up appointment.

<b>840</b>	Replacement of Lost/DBR Device - Monaural	\$72.79	\$0.00	\$0.00	<b>\$72.80</b>
<b>850</b>	Replacement of Lost/DBR Device - Binaural	\$106.21	\$0.00	\$0.00	<b>\$106.20</b>
<b>555</b>	Payment of Client Contribution for Exempt Clients (Manual Claim)	\$42.66	\$0.00	\$0.00	<b>\$42.65</b>
<b>888</b>	Payment of Client Contribution for Replacement for DVA Eligible Clients	\$42.66	\$0.00	\$0.00	<b>\$42.65</b>

**Note:** When a client has lost / damaged their hearing device and requires a different style of device, category / tier or an ALD, **a refit is required, NOT a replacement.** The same applies to a lost / damaged ALD.

### Other

<b>670</b>	Rehabilitation Service - Unaided	\$210.24	\$0.00	\$0.00	<b>\$210.25</b>
<b>680</b>	Rehabilitation Plus - 2 sessions	\$148.97	\$0.00	\$0.00	<b>\$148.95</b>
<b>681</b>	Rehabilitation Plus - 1 session	\$73.95	\$0.00	\$0.00	<b>\$73.95</b>
<b>920</b>	Client review - Unaided	\$81.99	\$0.00	\$0.00	<b>\$82.00</b>
<b>930</b>	Client Review – Aided Monaural (previously known as Aid Adjustment)	\$81.99	\$0.00	\$0.00	<b>\$82.00</b>
<b>940</b>	Client Review – Aided Binaural (previously known as Aid Adjustment)	\$127.08	\$0.00	\$0.00	<b>\$127.10</b>
<b>960</b>	Spare Aid	\$77.39	\$0.00	\$0.00	<b>\$77.40</b>

**Note:** The purpose of a review is to prolong the current use of hearing aid/s currently fitted to the client, therefore an item 930/940 should not be routinely claimed in instances where a refit is due to take place. However, if you can support a reason for a review and clearly document on the client file that sufficient services were provided, including testing, adjustments etc. on the current devices, and this was not successful requiring a move to refit then the program would accept an item 930/940 to be claimed.

## Hearing Services Program - Schedule of Fees 2021-2022

### Non-Follow-Up Fittings

The date of service for these items must match the date of fitting when submitting these claims.

Item	Service Description	Benefit Excluding GST (Rounded)	GST Liabile	GST	Total Benefit Inclusive of GST (Rounded to the nearest 5 cents)
631	First H/Aid Fitting with a Non-Follow-Up appointment – Monaural with B&M	\$232.13	\$9.81	\$0.98	<b>\$233.10</b>
636	Initial Fitting ALD with a Non-Follow-Up appointment with B&M	\$104.48	\$9.81	\$0.98	<b>\$105.45</b>
641	First H/Aid Fitting with a Non-Follow-Up appointment – Binaural with B&M	\$290.40	\$19.61	\$1.96	<b>\$292.35</b>
651	First H/Aid Fitting without maintenance. with a Non-Follow-Up appointment - Monaural	\$225.75	\$0.00	\$0.00	<b>\$225.75</b>
656	Initial Fitting ALD without maintenance with a Non-Follow-Up appointment	\$95.23	\$0.00	\$0.00	<b>\$95.25</b>
661	First H/Aid Fitting without maintenance. with a Non follow u Non-Follow-Up appointment - Binaural	\$270.80	\$0.00	\$0.00	<b>\$270.80</b>
761	Fitting of second Hearing Aid with a Non-Follow-Up appointment	\$59.45	\$9.81	\$0.98	<b>\$60.45</b>
771	Fitting of second H/Aid without maintenance and Non-Follow-Up appointment	\$42.78	\$0.00	\$0.00	<b>\$42.80</b>
821	Refit with a Non-Follow-Up appointment - Monaural	\$194.00	\$0.00	\$0.00	<b>\$194.00</b>
826	Refit ALD with a Non-Follow-Up appointment	\$67.00	\$0.00	\$0.00	<b>\$67.00</b>
831	Refit with a Non-Follow-Up appointment - Binaural	\$192.83	\$0.00	\$0.00	<b>\$192.85</b>

## Hearing Services Program - Schedule of Fees 2021-2022 (Manual Submission for Payment)

### Aids Returned for Credit (RFC)

The date of service for these items must match the original fitting date of the device before they were returned when the claim is submitted.

Item	Service Description	Benefit Excluding GST (Rounded)	GST Liable	GST	Total Benefit Inclusive of GST (Rounded to the nearest 5 cents)
<b>1</b>	Device Returned for Credit: Monaural – Half Cost of the Fitting one of the following items – 650, 655, 770, 820 or 825 (no Maintenance Agreement)				
<b>2</b>	Device Returned for Credit: Binaural – Half Cost of the Fitting one of the following items 660 or 830 (no Maintenance Agreement)				
<b>3</b>	Dispensing Fee (BTE only)	\$27.40	\$0.00	\$0.00	<b>\$27.70</b>
<b>4</b>	Remote Control - Manufacturer's invoice amount only < \$200. If remote is >\$200 program pre-approval is required				

**Item 1** is when the client has been monaurally fitted and does not want the aid – the aid is returned to the manufacturer and a credit is given to the provider. The payment made is **half the cost** of the initial fitting of item # 650, 655, 770, 820 or 825 that does not contain the maintenance component.

**Item 2** is when the client has been binaurally fitted and does not want the aid – the aids are returned to the manufacturer and a credit is given to the provider. The payment made is **half the cost** of the initial fitting of item # 660 and 830 that does not contain the maintenance component.

**Note:** The date of service for these items must match the original fitting date of the device before they were returned when the claim is submitted.